

CASE STUDY - Vitalware Healthcare

SPEED IS THE KEY TO SUCCESS FOR HEALTHCARE SOFTWARE FIRM

COMPANY PROFILE

VitalWare is a healthcare software company that helps organizations large and small navigate the many regulatory changes occurring in the healthcare environment. Their web-based applications have been helping hospitals, vendors, and payees. Based in Yakima, Washington the company leads the industry for delivering healthcare intelligence for coding and documentation accuracy. Their software packages help collect and analyze data to help organizations mitigate risk and stay in compliance.

"[We liked] the ability of the product to categorize the data in the way that we need it, and its versatility in doing that."

Adrian, Senior Product Manager
VitalWare

BUSINESS SITUATION

The organization needed to classify a large amount of medical terminology among varied data sets, but had been manually performing the process which slowed things down. Their goal was to automate the process in a quicker and more consistent manner.

With accuracy being such an important part of their business, maintaining a high level of standardization was also very important for VitalWare. It was critical to be able to have a data software tool that can apply rules and definitions to information across the board.

SOLUTION

ProductMatch provided a quicker and more efficient solution for VitalWare. The company was able to run the large amount of medical terms through their varied data sets by automating the process they had once done manually, and applied rules and definitions more easily and on a larger scale.

BENEFITS

Through the tools on ProductMatch, the company was able to have a level of standardization never achieved before with the manual process. They also significantly improved the speed with which they were going through their data.